



Four Points Hotel is located in the highly competitive market that services the Los Angeles International Airport. With 566 rooms and 6,000 square feet of meeting space, this hotel is one of the busiest in the area.



We needed a soup to nuts IT solution, for our 566-room

hotel in Los Angeles. After interviewing a number of firms, we chose Tony and Global IT.

They handled the needs of our group and catering business, as well as taking control of our WIFI, telecommunication, and administrative needs for our large and very busy hotel. They are 100% reliable, which is critical in the 24/7 hotel business. When systems can fail at any time and materially affect

Phil Baxter  
General Manager,  
Four Points Hotel

## PROBLEM

At project inception, Four Points Hotel was over spending on IT services. The hotels previous IT management company was falling short of expectations. Existing infrastructure was unreliable and they were constantly spending over budget.

## SOLUTION

Global IT technicians, met with Four Points Hotel executives, developing a plan to eliminate unnecessary costs, and make infrastructure run more efficiently.

A system audit was performed, where our technicians identified, network stabilization was missing from the hotels IT infrastructure. As a result, our team took over system monitoring and management, providing the hotel with the capability to quickly identify network bottle necks, that were causing significant downtime.

## RESULT

The solution provided Four Points Hotel increased speed and dependability of their network. Additionally, our technicians found a new ISP vendor to help reduce monthly costs. Four Points Hotel, regained confidence in their network and proceeded to additional service offerings.

